

CUSTOMER STORY

# Rapid Laboratory Relocation for an IVF Clinic

When Care Fertility needed to relocate newly purchased laboratory equipment at short notice, Aport was contacted late on a Friday evening.

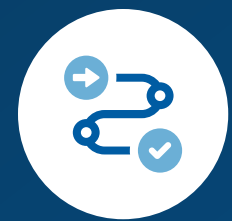
Within hours, the team planned, quoted and mobilised for a 07:00 start the following Monday morning.



Same-day response



Project mobilisation within 48hrs



Delivery 60hrs from enquiry



Full PPE & infection control

**aport global**



**CARE FERTILITY**

LABORATORY  
RELOCATION  
SERVICES



## Move and install all items safely, quickly and without disruption

### Urgent Request, Fast Response

The Care Fertility team had recently acquired a collection of high-quality laboratory equipment, including biosafety cabinets, incubators and liquid nitrogen dewars.

The challenge was to move and install all items safely, quickly and without disruption to ongoing clinical operations.

Aport issued a quotation the same evening and finalised a detailed plan to begin the project within 48 hours.

Given the nature of IVF laboratories, careful handling, sequencing and timing were critical. Equipment needed to be moved and installed without compromising sterile environments, disrupting patient schedules or impacting ongoing treatments.

Aport worked closely with the Care Fertility team to understand site constraints, access requirements and operational priorities before finalising the delivery approach.

This early coordination ensured the relocation could proceed at pace while maintaining the high standards required in a live clinical setting.

### Who are Care Fertility

Care Fertility is the UK's leading fertility treatment provider, with an international network of clinics across the UK, Ireland, Spain and the United States.

Since 1997, they have helped make family possible for tens of thousands of people and continue to invest in clinical excellence, innovation and patient care.

Care Fertility combines clinical expertise with a patient-first approach, delivering personalised fertility treatment supported by cutting-edge technology and some of the UK's highest success rates.

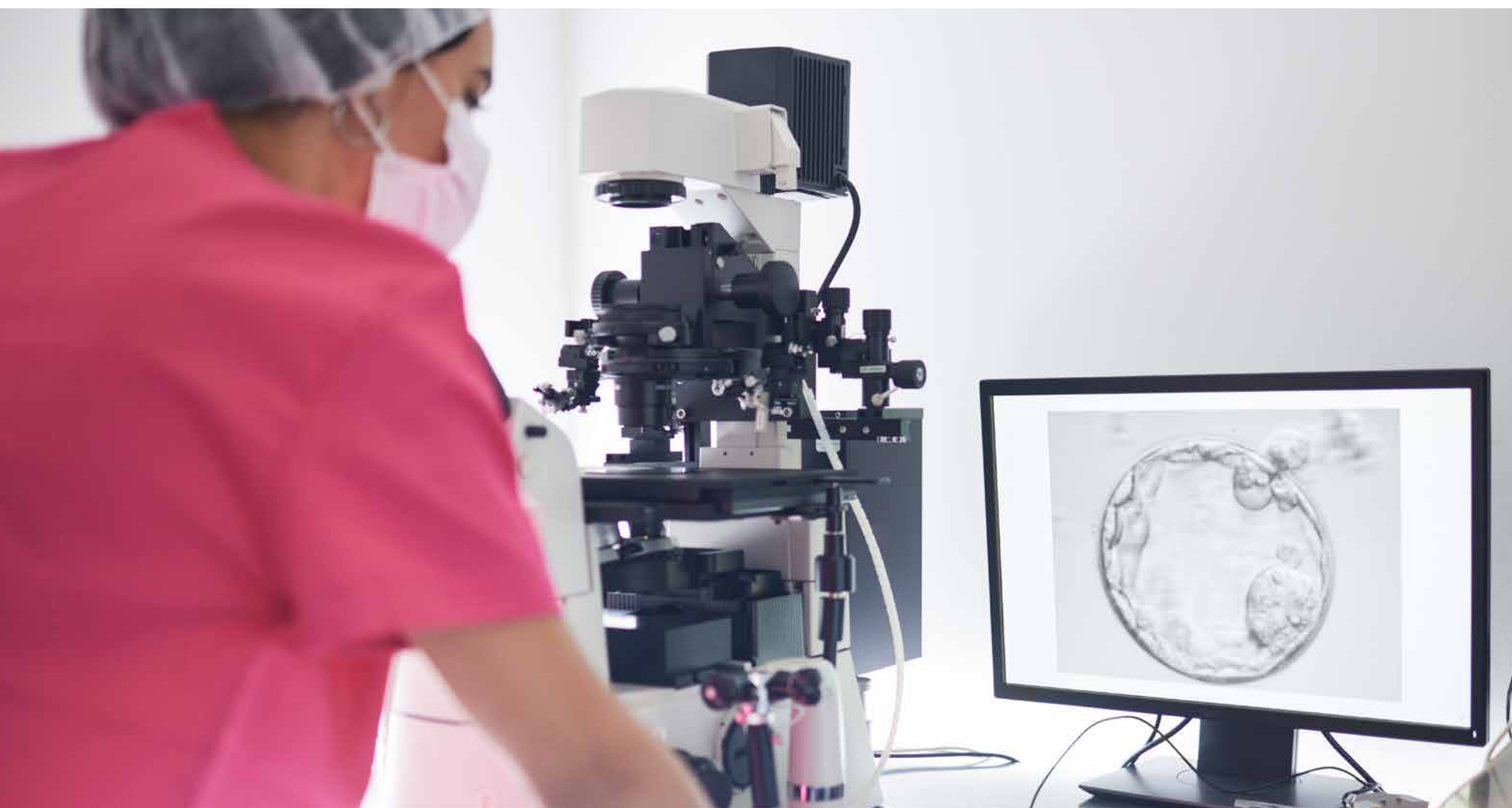
Their expert teams place high expectations on every partner they work with, particularly when handling sensitive laboratory environments and specialist equipment.

**CARE FERTILITY**



*"We were impressed by how quickly Aport organised everything. The move was planned and completed within days, and every item arrived safely and on time."*

DR SUE MONTGOMERY, CARE FERTILITY



## Carried out with full PPE and infection control procedures, ensuring safety and compliance

### Precision Planning and Execution

By 07:00 on Monday morning, the crew were on site to organise, pack and load the equipment. The initial delivery to the IVF training laboratory was completed by 10:00am the same day.

To minimise disruption, the team returned early the next morning to deliver and position the remaining equipment in the live clinical laboratory before patients arrived. Every stage was carried out with full PPE and infection control procedures, ensuring safety and compliance from start to finish.

### Results that Reflect Quality

The relocation was completed efficiently, safely and ahead of schedule. Each item arrived in perfect condition and was installed exactly as required.

The project demonstrated Aport's ability to plan at speed, maintain quality under time pressure and deliver with precision.



*"It was great to support a laboratory team at short notice and deliver everything safely and on time."*

SAM BURLEY-JACKSON, APORT

## Specialist laboratory relocations, delivered with care

From urgent equipment moves to complex clinical environments, Aport supports laboratories and healthcare providers with precision planning, compliance-led processes and minimal disruption.

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*"The Aport team were incredibly professional throughout, nothing was too much trouble, including being aware of minimising disruption to our clinical service."*

DR SUE MONTGOMERY, CARE FERTILITY